



NORTH
CYPRUS



2016/2017
BOOKING
terms&conditions



BOOKING TERMS & CONDITIONS

Payment Conditions:

In order for confirming the reservation, 30% of the total package price need to be paid in advance. The balance of 70% need to be paid, 30 days prior to the arrival date to Cyprus. In case the reservation is requested within 30 days prior to the arrival date to Cyprus, the full amount of the package price will be asked to be paid. Upon all payments are completed, the Customer receives a travel voucher from Sidetour. The voucher includes all the services that will be provided by Sidetour.

In case is requested by the Customer, the flight tickets can also be provided by Sidetour. The payment for the flight tickets need to be made within the option date for the flight which is given by airline company. The flight tickets need to be paid in full.

Payment Method

Payments can be made via bank transfer or PayPal. Bank transfers can be made directly to our European bank account without paying any transfer cost and intermediary expenses. The payment which is made through PayPal will be charged 4% commission of the total package price.

Cancellations Before Arrival to Cyprus

- Cancellations made 30 days prior to the arrival date to Cyprus, 15% of the total package price will be charged.
- Cancellations made 7 days prior to the arrival date to Cyprus, 30% of the total package price will be charged.
- In case of no-show or cancellations made within 7 days prior to the arrival date to Cyprus, 100% of the total package price will be charged.
- In case of cancellation of the flight tickets, airline rules will be applied.

Changes Before Arrival to Cyprus

Before departure, if the Customer, should need to change one or more elements of the travel itinerary, he/she must immediately notify the Sidetour by email or telephone and specifying the type of change.



SIDE TOURISM & TRAVEL AGENCY LTD.

Canbulat Street 7/A ▪ Kyrenia ▪ NORTHERN CYPRUS ▪ Tel: +90 (0) 392 815 3008 ▪ Fax: +90 (0) 392 8151109 ▪ info@side-tour.com ▪ www.side-tour.com